Fight COVID-19: Grab's Contribution to Support Food Supply Chain
Let’s see a glimpse of Grab’s journey in Indonesia
We are SEA’s 1st Decacorn!

- >4 billion rides
- >9 million micro entrepreneurs
- >185 million application download
- Fastest-growing regional food delivery service
- #1 FinTech Platform

Note: As of Jan 2019
Serving millions of Indonesians from Sabang to Merauke

officially serving 24 airports across the nation

Jan 2017

Now

234 cities

12 cities
The biggest O2O network in Indonesia

505 cities & regencies

500 million
We connect millions to solutions that solve everyday problems, to empower potential for all.

Enabling more than 5 millions micro-entrepreneurs in 234 cities in Indonesia.
Amplifies economic value and utilizing technology as a Force of Good

Helping to provide job opportunity for people:

- 35% Grab driver-partners did not have job prior joining Grab.
- 33% Grab driver-partners have passed their productive age.

Providing equal opportunity for everyone

Increasing average income of driver and merchant-partners:

- GrabCar ↑114%
- GrabBike ↑113%
- GrabFood ↑60%
- GrabKios ↑51%

All above average minimum wage in Jakarta of IDR3.5 mio

Contributing IDR 48.9 trillion towards Indonesia economy in 2018

Source: CSIS & Tenggara Research (2019)
With collaboration we formed the largest digital ecosystem serving Indonesia

- **Grab**: largest ride-hailing & food delivery
- **Grab Kios**: largest agent network
- **OVO**: largest mobile payment
- **Good Doctor**: e-healthcare company
- **Microsoft**: Largest AI & software company
- **tokopedia**: largest e-commerce platform
- **happyfresh**: groceries delivery startup
- **Booking.com & agoda**: major travel portal

Digital inclusion for >260 million people in Indonesia
Current situation is challenging for everyone

Rising Rate in COVID-19 infection

Mass Scale Social Distancing from Government
Grab has committed USD$10 million in ongoing and new initiatives to address the COVID-19 pandemic in Indonesia
Our #1 priority is to ensure the safety and well-being of everyone on our platform.

1. Protect our partners’ livelihoods
2. Provide daily essentials in safest way
3. Support government’s efforts
As everyday everything super-app, Grab also contributes to support food supply chain during this pandemic.
With the COVID-19 pandemic, food delivery has become a daily essential service for many.

To ensure safety and hygiene for our consumers, driver-partners, and merchant-partners, we launch new initiatives.

**Introduced contactless delivery** for customer and delivery partner safety

**Worked** with merchant-partners to enhance food preparation protocols and ensure food safety and hygiene

**Implemented** GrabFood Delivery Statement Card

**Provided over 2000 non-contact thermometer** guns to merchant-partners
We provide grocery delivery service which help consumers to browse list of products while staying at home.

Groceries are hand-picked by our personal shoppers – powered by HappyFresh and will be safely delivered by our delivery-partners.
We will expand **GrabMart**, our daily essentials delivery service across Indonesia.

Consumers can easily choose products from our partners on GrabMart service with cashless payment and all products will be delivered to home with our delivery-partners.
GrabExpress Nalangin available for consumers as on-demand concierge service, available on GrabBike fleet and GrabCar fleet for large purchases.

This would provide consumers to more access to livestock and food supplies during this pandemic with cash on delivery option.
GrabMart & GrabExpress Nalangin
Partnership with Ministry of Agriculture, major livestock and food supply partners

Grab is joining hands with the Ministry of Agriculture and major livestock and food supply partners to ensure that everyone can continue to have convenient access to livestock and food products, delivered via GrabExpress right to their doorstep.
We will get through this together.